

Notation based on commercial transaction act

Seller	Zegna Japan Co., Ltd
Address	Toranomon Twin Bldg Annex, 2-10-1 Toranomon Mitato-ku, Tokyo
TEL	03-5114-5300
Operation Officer	Braillard Frank
Price	Each product is displayed at retail price. The retail price includes consumption tax and excludes handling and delivery charges.
Payment required other than product/service price	There will be no additional charge other than the price of product including consumption tax. The customers may have to bear delivery fee for certain circumstances such as return for special reasons and return of product from our side.
Delivery charge of product	free if you are registered with our site, otherwise JPY600(excluding tax) per order (Delivery is limited within Japan.)
Timing of product delivery	The products are expected to be delivered within 3-7 days after receipt of order. (except for holiday season such as Golden week and new year holiday.) It may take more than 10 days depending on the conditions of stock availability.
Payment methods	Credit Card (VISA/MASTERCARD/DINERS/AMEX)
Timing of payment	Credit Card Settlement takes place automatically based on the plan of credit card company once the products are handed over to the delivery company.
RETURN	You may return the products you purchased online based on the terms and conditions specified in return policy of this site if it is within 30days after delivery of products. You may also return the defective products or the products different from the one you ordered based on the terms and conditions specified in this site.

Please note that we do not accept orders from overseas or delivery outside Japan. Also please note that you may bring the products you purchased online to one of our boutiques for return but the official return will not be processed on the spot. Please refer to the return policy and sales terms and conditions of this site for details.